



# THE COLNE

COMMUNITY SCHOOL & COLLEGE

## Google Classroom FAQ

---

**I'm a parent and I haven't received an invite to view the weekly Google Classroom summaries. Why is that?**

There could be two causes:

1. Please check that your email address matches the one you have registered with the school. If you're not sure, look back through your inbox and look for other emails from the school. If you can't find any, please email [mail@colne.school](mailto:mail@colne.school) with your change of details so that they can be processed accordingly.
2. The Google Classroom summaries may have been classified as social or spam in your inbox. Have a look through these folders/categories.

**My child cannot log into Google from home. What can we do?**

On the 'Information>Remote Learning' page on our website, there are some downloadable instructions that contain the information you need to get logged into Google.

If you cannot get logged in due to a password issue, ask your child to inform their form tutor in the morning so that their password can be reset.