



# THE COLNE

COMMUNITY SCHOOL & COLLEGE

## FAQ Go4Schools

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How do I access Go4Schools on my personal device e.g. mobile phone, tablet or PC?

Please refer to the manuals located on this webpage: <https://colne.essex.sch.uk/online-facility-guides>

They detail how to log in or retrieve a new password.

After requesting a new password from the Go4Schools website, I do not receive an email!

There could be 2 reasons for this:

1. The password reset email has landed in your spam or junk folder
2. The email address we hold on our database does not match the email address you are using for the password reset.

If you believe option 2 is the issue, please email the school on [mail@colne.essex.sch.uk](mailto:mail@colne.essex.sch.uk) to change your contact details.